



WARRANTY REFERENCE TABLE

Warranty Area	Coverage
Aspire™	
Warranty Length/Type	1 Year Parts & Labor, Mail In or Carry In
Hardware Technical Support	1 Year
Software Support	90 days
Service Website	www.acersupport.com
Service phone number	254-298-4696 (United States) 866-661-7100 (Canada)
Hours of Operation	English Technical Support 8:00am – 8:00pm Monday – Friday 8:00am – 5:00pm Saturday Central Time

Please see the Limited Product Warranty below for details regarding warranty coverage.

Limited Product Warranty

What is covered by this warranty?

Acer warrants the Product you have purchased from Acer or from an Acer Authorized Reseller in the United States or Canada to be free from defects in materials or workmanship under normal use during the warranty period. This warranty extends only to you, the original Purchaser. It is not transferable to anyone who subsequently purchases, leases, or otherwise obtains the Product from you. If the product you purchased was a “bundled” product (bundled meaning a desktop computer and either a LCD or CRT monitor in the same box) it is covered as shown in the Warranty Table above.

What is not covered by this warranty?

This Limited Warranty does not extend to any Product not purchased from Acer or from an Acer Authorized Reseller. This Limited Warranty also does not extend to any Product that has been damaged or rendered defective (a) as a result of use of the Product other than for its normal intended use, failure to use the Product in accordance with the User's Manual that accompanies the Product, or other misuse, abuse, or negligence to the Product; (b) by the use of parts not manufactured or sold by Acer; (c) by modification of the Product; (d) as a result of service by anyone other than Acer or an Acer Authorized Service Provider; or (e) improper transportation or packing when returning the Product to Acer or an Acer Authorized Service Provider; (f) improper installation of third-party products (e.g. memory cards), (g) external keyboard and mice, (h) the replacement of parts due to normal wear and tear parts (e.g. plastics, etc.).

Regarding Acer-supplied software that accompanies the Product, Acer warrants the “hard copy” media, e.g. diskettes, CD-ROMs, upon which this software is delivered to be “free from defects and workmanship” for a period of 90 days after the date of purchase by the end user. In the event that you receive defective media, Acer will replace the defective media at no charge to you. Media is not covered if abused, neglected or damaged by the user. It is your responsibility to back up all software supplied on the hard drive.

Except for this media warranty, this software is provided “As Is” and Acer disclaims any and all warranties, expressed or implied, including but not limited to any implied warranty of non-infringement of third-party rights, merchantability or fitness for a particular purpose. Acer does not warrant that the operation of this software will be uninterrupted or error-free, or that this software will meet your requirements. You assume both the risk as to the quality and performance of this software and the cost of repair or service to remedy software defects.

EXCEPT FOR THE WARRANTIES SET FORTH HEREIN, ACER DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY APPLICABLE LAW ARE LIMITED TO THE TERM OF THIS WARRANTY. IN NO EVENT SHALL ACER BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF BUSINESS, PROFITS, DATA OR USE, WHETHER IN AN ACTION IN CONTRACT OR TORT OR BASED ON A WARRANTY, ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE PRODUCT OR ANY ACER-SUPPLIED SOFTWARE THAT ACCOMPANIES THE PRODUCT, EVEN IF ACER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, YOU AGREE THAT REPAIR, AND (UPON AVAILABILITY) REPLACEMENT, AS APPLICABLE, UNDER THE WARRANTY SERVICES DESCRIBED HEREIN IS YOUR SOLE AND EXCLUSIVE REMEDY WITH RESPECT TO ANY BREACH OF THE ACER LIMITED WARRANTY SET FORTH HEREIN.

Add-on Components (HDD, CD-ROM, Sound cards, etc.) purchased from Acer and not installed in an Acer system are covered by a limited warranty as defined on the Warranty Card which comes with the component. For components purchased from Acer or an Acer Authorized Reseller and installed in an Acer system which are defined as "Supported" on Acer's Qualified Vendor List, Acer will provide warranty technical support and part replacement service for the duration of the system warranty. The warranty service provided on these supported components will be equal to the warranty service in effect on the system on which the components are installed. Proof of purchase from Acer for all the components is required.

Acer is not responsible for damage to or loss of any programs, data, or removable storage media. You are responsible for saving (backing up) any programs, data or removable storage media.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages for consumer products, and some states and provinces do not allow limitations on how long an implied warranty lasts. In such states and provinces, the exclusions or limitations of this Limited Warranty may not apply to you.

This Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state. You are advised to consult applicable state and provincial laws for a full determination of your rights.

How long is my warranty?

Your warranty is one (1) year from the date of purchase. For notebook products the warranty of the battery is one (1) year from the date of purchase and can not be extended through service contracts. The warranty period commences on the date of purchase. Your original purchase invoice (sales receipt) showing the date of purchase of the Product is your proof of the date of purchase. The warranty period is not extended if we repair or replace a warranted product or any parts. Acer may change the availability of limited warranties, at its discretion, but any changes will not be retroactive.

How do I obtain warranty service?

Acer service is here to help you. Simply contact Acer Service by calling the number listed in the Warranty Reference Table above. Our Acer technicians will help you diagnose the issue. If our technician believes the Product does or may exhibit a defect in material or workmanship within the warranty period, Acer will provide the warranty services applicable to the Product. If necessary we will either send you a part or have your product repaired. If the product needs to be repaired we will instruct you on how to mail it in or carry it in to either an Acer repair center or an Acer Authorized Repair provider.

If we send you a part or do a repair we will use new or factory refinished parts at Acer's discretion. All exchanged parts and Products replaced under this warranty will become the property of Acer.

If you are located in the United States (fifty (50) states and District of Columbia), Canada, or Puerto Rico you are entitled to service under this Limited Warranty during the warranty period subject to the following terms and conditions:

1. Before calling Acer Technical Support, please run the hardware diagnostics. This will help us provide you with better quality support. Please refer to your User's Guide for instruction.
2. Acer will attempt to resolve warranty issues over the telephone. If telephone resolution is not possible, Acer will require your assistance in performing routine diagnostic procedures. Acer will then issue you a Service Request (SR) Number to be used as a means of identifying the Product returned.
3. Carry-In service may take place at any of the Acer Authorized Service Centers. Mail-In service must take place by returning the product to an Acer authorized location as identified by Acer personnel at the time the SR number is issued. You must prepay any shipping charges, export taxes, custom duties and taxes or any other charges associated with transportation of the Product. In addition, you are responsible for insuring any Product shipped or returned. You assume the risk of loss during shipment.
4. Use the original shipping and packing materials and include a description of the Product symptom. The Service Request (SR) Number must be placed on the exterior shipping container.
5. You must provide Acer or an Acer Authorized Service Provider with proof of the place and date of purchase.

Registration

Registration of your product helps us better serve you and keep you up-to-date with the latest information about your product. We encourage you to register your product within 30 days of the original purchase in order to receive prompt service and support coverage should you need it. To register go to our Service website - <http://www.acersupport.com> and choose "Register Your System".

All product warranties and warranty options shall be governed exclusively by the laws of the State of California exclusive of its choice of law provisions. Service options are subject to change without notice.