



# Cisco SMARTnet Service

## IMPROVE NETWORK AND IT INFRASTRUCTURE PRODUCT AVAILABILITY



When Minutes Matter,  
Depend on Cisco  
SMARTnet Service to  
Deliver

As networks evolve and critical business processes, systems, and services are added, the consequences of downtime increase dramatically. When a problem occurs that can disrupt business continuity, IT departments are under intense pressure to resolve the issue as quickly as possible or correct it before it can affect the business. Cisco SMARTnet® Service supports rapid problem resolution and improved operational efficiency through a combination of expert troubleshooting assistance, online tools, and flexible device coverage options, providing you with greater network availability while reducing operating costs.

- Service
  - Cisco SMARTnet Service/Onsite
- Advance Hardware Replacement
  - 8x5xNBD
  - 8x5x4
  - 24x7x4
  - 24x7x2
- Onsite Engineer
  - Only with onsite option
- Cisco TAC Hotline
  - 24x7 access
- Cisco.com Knowledge-Base and Tools
  - Full access
- Operating System Software
  - Ongoing updates and upgrades
- Eligible Devices
  - All

Contact us today for a Quote



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